

**SERVICE AGREEMENT**

**CITY OF EAST TAWAKONI**

SERVICE ADDRESS: \_\_\_\_\_

On this the \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, I, \_\_\_\_\_, have entered into agreement with the City of East Tawakoni, Texas for the use of the following utilities:

WATER

SEWER

GARBAGE

Upon submitting my deposit, I fully understand that:

- (1) Owner will provide Warranty Deed / Renter to provide Lease Agreement
- (2) I will be billed for the above services, **regardless of level of usage.**
- (3) The utility bill is due by the 15<sup>th</sup> of the month and a late charge of \$20.00 will be assessed after that date.
- (4) If I fail to pay my bill in full by the due date of the 25<sup>th</sup> of the month by 1:00 will be subject to termination of service and will be charged a reconnect fee of \$50.00 prior to reconnection.

**SERVICE AGREEMENT**

I. **PURPOSE:** The City of East Tawakoni is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of East Tawakoni will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

- II. **RESTRICTIONS:** The following unacceptable practices are prohibited by State Regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
  - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
  - C. No connection which allows water to be returned to the public drinking water supply is permitted.
  - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
  - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. **SERVICE AGREEMENT:** The following are the terms of the service agreement between the City of East Tawakoni (the Water System) and \_\_\_\_\_ (the Customer).

- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agents prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspection shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re inspection.
- D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
- F. **The Customer shall install a shut off valve between the meter and their Business/Home. This does not include the Cities meter shut off valve.**
- G. **The city has a contract with republic sanitation service all dumpsters must be order threw republic sanitation**
- H. **The Customer is responsible to ensure that the meter lid and box remains in place over the meter to protect the meter if the meter box is damaged it will be replaced at the customers expense.**

- I. If a road boar is required for a water tap, the customer is responsible for the expense of the road boar in addition to the original tap fees.
- J. If a water meter is damaged due to negligence or tampering the meter will be replaced at the customer's expense.
- K. The water meter and meter box is the property of the city of East Tawakoni it is a violation of this contract and City ordinances to open or tamper with the meter in anyway all customers should have their own water shut off valve and should not enter the city's meter at anytime.

IV. **ENFORCEMENT:** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option either, terminate service or properly install, test and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

**PLEASE FILL OUT SECTION ON BACK**

BILLING ADDRESS IF DIFFERENT FROM SERVICE: \_\_\_\_\_  
 CITY: \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

CUSTOMER'S SIGNATURE \_\_\_\_\_ DL # \_\_\_\_\_  
 DATE: \_\_\_\_\_ PHONE # \_\_\_\_\_

EQUAL HOUSING OPPORTUNITY SOCIAL SECURITY \_\_\_\_\_  
 CELL OR WORK PHONE# \_\_\_\_\_